



Zenfest 2026

Terms & Conditions



These Terms & Conditions apply to all attendees of **Zenfest 2026**, hosted by **The Zen Space**.
By purchasing a ticket or attending the event, you agree to the terms outlined below.

1. Ticket Booking

- Each ticket must be booked **in the name of the attendee**.
- **One ticket per person** is required due to individual participation waivers.

Ticket types:

- **ZENFEST EXPLORER (Free Entry)**
- **ZENFEST EXPERIENTIAL – FULL EXPERIENCE (£15)**
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A **gift bag filled with wellbeing goodies** 🛍️ *Limited availability*

Zenfest gift bags are only available for the **first 50 tickets** — once they're gone, they're gone!

- A limited number of **ZENFEST EXPERIENTIAL – FULL EXPERIENCE (£15)** tickets may be available on the day of the event **for cash only**, subject to availability.

Optional add-ons (such as Zenfest merchandise or pre-ordered lunch) must be selected **before Thursday, 4th June 2026**, if you wish to be contacted about these options.

2. Ticket Transfers

Tickets are **transferable** if you can no longer attend.

To transfer your ticket, please email:

✉️ thezenspacespalding@gmail.com

Include the **full name and email address** of the new attendee.

Please note:

- If an **Optional Add-on to your ticket** was purchased, the **vest top size originally requested cannot be changed**.

3. Ticket Upgrades

ZENFEST EXPLORER (Free Entry) may be **upgraded to ZENFEST EXPERIENTIAL PASS – FULL EXPERIENCE (£15)** on the day of the event, subject to availability.

Upgrade prices:

- **ZENFEST EXPLORER (Free Entry) → ZENFEST EXPERIENTIAL – FULL EXPERIENCE (£15)**

Upgrades must be paid **in cash on arrival**. Card payments cannot be accepted for on-the-day upgrades.

Zenfest gift bags are only available for the **first 50 tickets** — once they're gone, they're gone!

4. Refunds and Cancellations

- **All tickets are non-refundable**, including in cases of non-attendance.

In the unlikely event that Zenfest 2026 is cancelled by The Zen Space:

- Zenfest Experiential ticket holders may receive a **partial refund** (less booking fees).
- If merchandise is included with the ticket, the **cost of the merchandise will be deducted from the refund**.

Merchandise pre-orders (such as Zenfest vest tops) are **non-refundable**, but may be collected after the event if you are unable to attend.

5. Event Entry and Participation

All attendees participate **at their own risk** and are responsible for ensuring they are **fit and able** to take part in classes or activities.

- If you are under medical care or have been advised **not to take part in physical activity**, you must not participate in taster sessions.
- The Zen Space reserves the right to **refuse participation** in any activity where it believes participation may pose a safety risk. Children are welcome to attend **free of charge** to browse stalls or observe activities.
- Children must be **supervised at all times**.
- **Taster classes are suitable for ages 14+ only**, with parent or legal guardian consent.

6. Participation in the Taster Session

- By participating in the taster sessions, you understand that they involve physical movement and exertion, which carries risks of injury.

- By participating it represents that you are in proper physical health and you take full responsibility for your own body, responding appropriately to its limits, and modifying poses/exercises as needed.
 - You understand the teacher may offer physical adjustments and you should inform them if you do not wish to be touched.
 - You voluntarily agree to assume all risks and release the instructors, organisers and festival venue from any liability for injury or property damage.
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7. Personal Belongings

Attendees are responsible for their own belongings.

The Zen Space cannot accept responsibility for:

- Lost items
- Theft
- Damage to personal property

Please keep valuables with you at all times.

8. Photography & Media

Photography and video recording will take place throughout Zenfest for promotional purposes.

This may include use on:

- Social media
- The Zen Space website
- Marketing materials
- Local press

By attending the event, you **consent to your image being captured and used in this way.**

If you have concerns about photography, please speak to a member of the team upon arrival.

9. Accessibility

The Zen Space aims to make Zenfest as accessible as possible.

- Many stalls will be located on the **ground floor.**
- Some therapies or sessions may take place **upstairs in the studio.**

Buggy and wheelchair access is available via **The Constitution Club entrance.**

If you require assistance, please speak to a member of the Zen Space team during the event.

10. Health & Safety

For the safety and wellbeing of all attendees:

- Please inform instructors of **any injuries, medical conditions, or pregnancy** before participating in a class.
- If your doctor has advised against physical activity, please **do not take part in taster sessions.**

Alcohol and drugs are **not permitted** during the event.

Any attendee found to be under the influence may be asked to **leave the event immediately.**

11. Behaviour and Conduct

Zenfest is designed to be a welcoming and respectful wellbeing event.

All attendees are expected to behave respectfully towards:

- Other guests
- Teachers and therapists
- Volunteers
- Event organisers

Disruptive, aggressive, or inappropriate behaviour may result in **removal from the event without refund.**

12. Vendors and Payments

Most stallholders will accept **both card and cash payments**, however some may accept only one method.

Please bring sufficient cash if you wish to:

- Purchase raffle tickets
- Support independent stallholders

The Zen Space is **not responsible for transactions, products, or services provided by third-party vendors.**

13. Event Changes

The Zen Space reserves the right to make changes to:

- Class schedules
- Teachers or speakers
- Vendors or activities

These changes may occur without prior notice.

The event will proceed **rain or shine**, unless organisers determine that conditions are unsafe.

14. Privacy

Personal data collected during ticket booking will be handled in accordance with **The Zen Space Privacy Policy**. Please review our Privacy Policy before purchasing your ticket.

15. Acceptance of Terms

By purchasing a ticket or attending Zenfest 2026, you confirm that you:

- Accept these Terms & Conditions in full
 - Understand that tickets are **non-refundable**
 - Consent to **photography and video recording**
 - Accept responsibility for **your own wellbeing and belongings**
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Questions or enquiries

thezenspacespalding@gmail.com

Follow updates from **The Zen Space**

Instagram: @thezenspace_spalding

Facebook: The Zen Space